



British Steel Ltd is focussed on producing world class products that continually satisfy or exceed the needs and expectations of all of our customers.

Quality Policy

British Steel's commitment is to be recognised nationally and internationally as a business that provides products of recognised quality, safety & reliability. This will be achieved by seeking to continually improve our processes and actively encouraging participation from all our stakeholders in the future development, growth and transformation of the business.

We will do this by:

- Ensure necessary resources, digital transformation and management controls are made available throughout the organisation to enable British Steel Ltd to provide world class products through a program of investment in assets, people and technology;
- Openly communicate with all our interested parties, foster excellent working partnerships, with the aim of meeting and exceeding our client's demands for quality, safety, performance and cost at every level;
- Support and encourage our employees to reach their potential through continually developing their skills and knowledge. Provide training and education when found to be justifiably beneficial to the enhancement of both the employee and company;
- Setting of Quality Objectives throughout the organisation using clear indicators to measure performance, drive continuous improvement and reduce our environmental impact through our Low Carbon Roadmap;
- Making informed decisions based on sound reliable data, lessons learnt, risk assessment and good practice.

We will also:

- Continually review the effectiveness of our service to our customers through our independently approved Quality Management system that meets ISO 9001, IATF 16949 and industry schemes including the National Highways Sector Scheme 3B
- Ensure compliance with relevant laws and regulations as well as internal policies and procedures
- Encouraging participation and promotion of quality responsibilities amongst all employees and stakeholders through standards, education, training and coaching, supervision and effective communication
- Continuously challenging ourselves to improve the Quality Management System to prevent quality incidents and eliminate defects through the review of quality objectives and results

It is the duty of all employees working for or on behalf of British Steel Ltd to follow approved quality procedures. In doing so we shall strive to deliver a first class quality product right first time.

This Policy will be displayed throughout the organisation and communicated to all employees. It will be reviewed annually as part of the Annual Plan setting process. Should company requirements change necessitating a review of this policy prior to the annual review, then this shall be conducted in conjunction with senior management.

A handwritten signature in black ink, appearing to be 'Li Gang', written in a cursive style.

Mr Li Gang
Chief Executive Officer